

WIRELESS PEDOMETER TROUBLESHOOTING

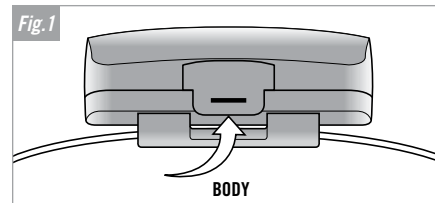


HORIZON
FITNESS

CONGRATULATIONS and THANK YOU for your purchase of this Horizon Fitness Pedometer! If you are experiencing problems using the pedometer, please consult this list or the trouble shooting section in the instruction manual before contacting Customer Tech Support.

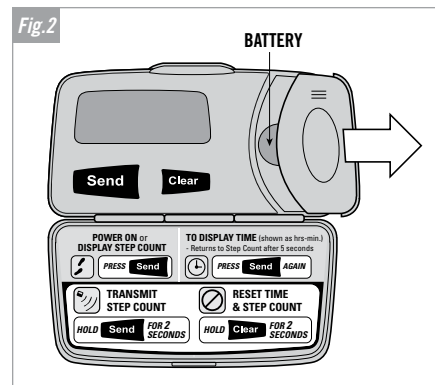
Pedometer case is difficult to or will not open.

- The pedometer case is designed to open as if worn on the hip.
- Hold the pedometer with the Horizon Fitness logo facing outward or sideways. Then, press the latch up and away from the body (Fig.1) rather than pulling the latch up and toward the body.



Pedometer is not turning on.

- First, ensure the pedometer has a working battery installed.
- To access the battery compartment, open the pedometer case. As you look at the display, the battery compartment is on the far right (Fig.2).
- To open, slide the cover away from the display screen, to the right.
- Insert the battery printed side up. A series of five 0s will then appear in the display window. Slide battery compartment cover back on.

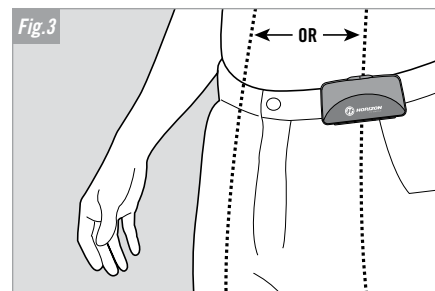


There is no display.

- The LCD display is designed to be used in temperatures between 32 to 104 degrees Fahrenheit (0-40 degrees Centigrade). If the pedometer is being used outside of this range, return to room temperature to restore operation.
- Avoid placing the LCD in direct sunlight for long periods of time. Return to room temperature to restore operation.
- The pedometer may be in Sleep Mode. Press **Send** to turn on pedometer.
- The battery needs to be replaced. Your pedometer uses one (1) Lithium CR1225 battery.

My step count is inaccurate on the pedometer.

- The pedometer will only count steps if you continue to wear it on the hip. Once the pedometer is removed, it will stop counting steps.
- The pedometer provides the most accurate step count when you maintain a speed of 2.0 mph or higher.
- For proper placement, attach the pedometer to your belt, skirt, waistline, etc, with the clip located on the back of the pedometer. Do NOT place the pedometer in line with the center of your body. Instead position the pedometer to the left or right of the center of your body to ensure proper step count during your workout (Fig.3). Be sure to attach the pedometer horizontally and securely enough that it will not become dislodged during workout.



The treadmill is not calculating my daily step count.

- You need to transmit the step count from the pedometer to the treadmill at the start of each workout. The pedometer will only transfer the step count information to the treadmill when you send it. The **Send** button will need to be held for 2-5 seconds.
- Consult the instructions located to the right of the display on your treadmill to ensure the most precise results. Transmission can take up to 15 seconds.

The steps programs are not functioning on the treadmill.

- The pedometer must be both turned on and worn on the hip during the workout for the steps programs to function correctly.
- Stand on the treadmill, press and hold **Send** on your pedometer for approximately 5 seconds. The treadmill will then receive your steps count from your pedometer. This transmission may take up to 15 seconds.
- Then place the pedometer on your hip according to the positioning suggestions on the pedometer instruction sheet.
- On the treadmill console, select a steps program and press START.

There is a delay between the pedometer and the treadmill.

- The pedometer does not transmit the step count to the treadmill continuously during the workout. Rather, it transmits the step count approximately every 20 seconds.

**CUSTOMER TECH
SUPPORT**

If you would like to order an additional pedometer or if a question arises about your Horizon Fitness Pedometer that is not answered here, please contact one of our trained customer technicians via phone, email or our website.

Customer Tech Support Hotline: 1-800-244-4192
Email: comments@horizonfitness.com
Website: www.horizonfitness.com

Customer Tech Support hours: Monday - Friday, 8 am - 5 pm CST
(excluding holidays).